



RAR-260 Trailer Suspension U.S. and Canada Warranty – Vocational Usage

Ridewell Suspensions warrants the suspension systems manufactured by it to be free of defects in material and workmanship for a period of five (5) years after the suspension is placed into service. Warranty coverage applies only to suspensions that have been properly installed, maintained and operated within the rated capacity and recommended application of the suspension. The responsibility for warranty coverage is limited to the repair/replacement of suspension parts. The liability for coverage of purchased components is limited to the original warranty coverage extended by the manufacturer of the purchased part. All work under warranty must have prior written approval from the Ridewell warranty department. Ridewell has the sole discretion and authority to approve or deny a claim and authorize the repair or replacement of suspension parts. All parts must be held until the warranty claim is closed. Parts that need to be returned for warranty evaluation will be issued a Returned Materials Authorization (RMA). Parts must be returned to Ridewell with the transportation charges pre-paid. The transportation charges will be reimbursed if the warranty claim is approved. This non-transferable warranty is in lieu of all other expressed or implied warranties or representations, including any implied warranties of merchantability or fitness or any obligations on the part of Ridewell. Ridewell will not be liable for any business interruptions, loss of profits, personal injury, any costs of travel delays or for any other special, indirect, incidental or consequential losses, costs or damages.

Components covered under this warranty are limited to:

Component Description	Parts*	Labor*	Comments/Limitations
Suspension Components Manufactured by Ridewell	5	1	<i>Main structural components including, but not limited to: Frame Hanger, Trailing Arm/ Beam Assembly, Air Spring Mounting Plate.</i>
Beam to Axle Connection	5	1	<i>Limited to Ridewell-branded axle integrated at Ridewell factory.</i>
Axle	5	1	<i>Limited to Ridewell-branded axle integrated at Ridewell factory. Warranty void if axle is bent.</i>
Pivot Bushing	5	3	
Air Spring	2	1	<i>Coverage limited to component parts sold by Ridewell Suspensions. Excludes all normal wear. Proper installation required.</i>
Shock Absorber	2	1	
Air Controls	1	1	
Integrated Axle** – Drum Brake Components			
Brake Shoe/Brake-Related Hardware	1	1	<i>Coverage limited to component parts sold and installed by Ridewell Suspensions. Excludes all normal wear.</i>
Brake Drum	1	1	
S-Cam Bushings	1	1	
S-Cam	3	1	
Slack Adjuster	1	1	
Integrated Axle** – Air Disc Brake (ADB) Components			
Brake Pad/Brake-Related Hardware	1	1	<i>Coverage limited to component parts sold and installed by Ridewell Suspensions. Excludes all normal wear.</i>
Caliper	1	1	
Rotor	1	1	
Brake Chamber	1	1	
Integrated Axle** – Wheel End Components			
Standard Hub Assembly	1	1	<i>Coverage limited to component parts sold and installed by Ridewell Suspensions.</i>
Axle Hose; Rotary Union; Hubcap	1	1	
* Parts and labor listed by years of coverage. ** Ridewell-branded axle integrated at Ridewell factory.			