



### **Definitions of Warranty Vocations**

Ridewell Suspensions warrants the suspension systems manufactured by it to be free of defects in material and workmanship for a period of five (5) years after the suspension is placed into service. Warranty coverage applies only to suspensions that have been properly installed, maintained, and operated within the rated capacity and recommended application of the suspension. The responsibility for warranty coverage is limited to the repair/replacement of suspension parts. The liability for coverage of purchased components is limited to the original warranty coverage extended by the manufacturer of the purchased part. All work under warranty must have prior written approval from the Ridewell warranty department. Ridewell has the sole discretion and authority to approve or deny a claim and authorize the repair or replacement of suspension parts. All parts must be held until the warranty claim is closed. Parts that need to be returned for warranty evaluation will be issued a Returned Materials Authorization (RMA). Parts must be returned to Ridewell with the transportation charges pre-paid. The transportation charges will be reimbursed if the warranty claim is approved. This non-transferable warranty is in lieu of all other expressed or implied warranties or representations, including any implied warranties of merchantability or fitness or any obligations on the part of Ridewell. Ridewell will not be liable for any business interruptions, loss of profits, personal injury, any costs of travel delays or for any other special, indirect, incidental, or consequential losses, costs or damages caused.

#### **On Highway. 5-3**

Operation on road surfaces of good or excellent condition. Generally, for distances greater than 30 miles between start and stops. Pick up and deliveries within city or suburban areas with typically 3 miles between stops, and 100% load going/ 40 % or more returning.

#### **Vocational. 5-1**

Hauling of materials to and from a job site. Hauling of production related products, such as tools and supplies between job sites. Hauling of processing equipment and laboratories on job sites. Hauling of petroleum or liquid products, gases to a processing, delivery or fueling sites. Hauling between mills or other facilities. Hauling of rock, ore, gravel, and minerals between mine sites and delivery sites. Hauling of heavy equipment or materials at legal maximums or special permit loading. Vehicles used for residential refuse/recycling pickup. Vehicles operated in commercial / industrial pickup. Vehicles used in transfer/ relocation on a maximum grade of 8%, typically greater than 10 miles per trip. 90% of operation time on road surfaces of concrete or asphalt and up to less than 10% of operation time on maintained gravel, crushed rock, hard packed dirt, landfill or into sandy muddy job sites. Typically, 100% load going Empty return. Maximum grades of 12%.

#### **Off Highway. 3-1**

Hauling of heavy equipment, rock, ore, gravel, and minerals at and between mine sites and property development delivery sites. Hauling of farm produces or feed on farm properties. Hauling of raw petroleum or liquids in oil field applications. Hauling of logs, wood chips, wood pulp between logging sites and other facilities. Vehicles operating ice road environments. Vehicles used in refuse / recycle landfill operations. Operations exceeding 10% of the time on maintained gravel, crushed rock, hard packed dirt, landfill, ice roads, unimproved surfaces such as loose dirt, mud, and sand.